



Our Commitments

During level 2 alert, our customers and employees' health and wellbeing are always the top priority with utmost importance placed on safety of the playing environment, ensured by means of a revised range of house regulations and plan implementation introduced as per the current Governments Guidelines. It is meant to effectively reduce or control the risks linked with ongoing presence of COVID 19 to stop the virus from spreading within our community.

New Business Hours and Operation

- Popking will open Thursday to Sunday, from 9:30am to 5:30pm
- Mon- Wednesday Closed
- 4 playing sessions per day of which 105 minutes playing time per session
- Maximum 98 customers capacity for each session
- No more than 10 people in one group from the same bubble
- Daily session time: (9:30am-11:15am, 11:30am-1:15pm, 1:30pm-3:15pm, 3:30pm-5:15pm)
- 15 minutes thoroughly cleaning and disinfection time between each session

Online Booking

- Online booking is essential at our website www.popking.co.nz/simpl-e-schedule
- Walk-in customer will be served subject to availability of tickets in each session
- Tickets sold is valid for ONE session ONLY
- Contactless payment method ONLY (eft-pos, bank transfer, etc.) NO CASH handling in store.
- PPE such as Gloves and Masks are available onsite at affordable cost of \$2 for a mask and \$1 for a pair of gloves

Visiting Popking

- Contact tracing information will be completed when booking online
- Customer information will be kept securely and privately for COVID-19 recording and tracing only
- Arrive 30 minutes BEFORE session starts
- Trampoline distancing is 2m from each other
- Queue lines clearly marked upon entry for safe distancing.
- Safe cafe seating spaced for your individual bubble



Further terms and conditions

A. We would politely ask you to refrain from visiting our playground if you

1. are, or have been, in close contact with a confirmed case of COVID 19, or
2. are not feeling well or experiencing symptoms of COVID 19 (fever, tiredness, dry cough, chest pain, diarrhea, etc)
3. are required to self isolate, or have people from your bubble in self isolation
4. have travelled overseas during past 14 days

B. On arrival and during session time

1. Please note we need to keep records of contact details including full name, phone number, email and physical address of all the attendees for possible necessary contact tracing in the future. All the information will be treated as confidential and used for this particular purpose ONLY
2. A TWO-meter social distance between different groups will have to be kept at all times both in the CAFÉ AREA and ON THE PLAYGROUND
3. “One in and One out” rule strictly applies to Men’ s room, Disabled toilet and Parents room
4. Party rooms will be temporarily closed until further notice
5. Shoes are to be removed on the playground area. Socks must be worn by all the adults as well as non-slip socks for playing children

C. Sanitizing measures and requirements

1. A larger number of hand sanitizer dispensers are introduced around the attraction for customers to use
2. Sanitizer MUST be used before and after entering playground by both Adults and Kids
3. Due to the business nature of our playground, touching surface of equipment and entertainment area is inevitable, a specially designated cleaning staff will sanitize regularly throughout every session time
4. Between sessions proper cleaning and sanitizing will be carried out on the playground and we greatly appreciate your cooperation and patience

PPE such as Gloves and Masks are available onsite at affordable cost of \$2 for a mask and \$1 for a pair of gloves